

**MARCH 29, 2008**

**JIM OLIVIER/HOME IMPROVEMENT  
107 FAIRLANE DRIVE  
LAFAYETTE, LA 70507**

**DEAR JIM,**

**THIS LETTER IS TO SAY, "THANK YOU" FOR SUCH A "AWESOME" IMPROVEMENT YOUR SIDING DID TO OUR HOME. IT LOOKS LIKE A TOTATALLY DIFFERENT HOUSE. WE ARE SO-O-O-EXCITED, WE HAVE WANTED THIS DONE FOR A FEW YEARS, BUT LIKE THEY SAY, "ALL GOOD THINGS COME TO THOSE WHO WAIT."**

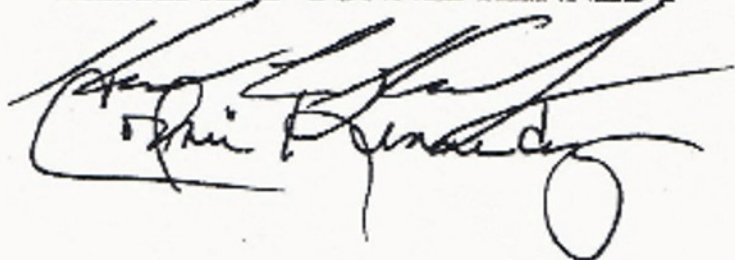
**WE WOULD ALSO LIKE TO COMPLIMENT YOUR STAFF AND CREW. FROM THOSE THAT ANSWER THE PHONE TO THE SALES REP, TO THE CONSTRUCTION CREW. THEY WERE ALL COOURTEOUS AND UNDERSTANDING TO OUR NEEDS. I WOULD LIKE TO GIVE A SPEACIAL "THANK-YOU" TO MR. MARK HAYES, DAVID COBB, AND ROCKY SCOTT. THESE GUYS SHOWED PROFESSIONALISM TO THE HIGEST STANDARD. THESE GUYS ARE HARD-WORKING, F FRIENDLY AND DEDICATED, YOU NEED TO BE PROUD! THEY DID NOT STOP TILL THE JOB WAS DONE. WE ENJOYED WATCHING THEM WORK AND TALKING TO THEM, WHILE THEY WORKED. WE WAS A LITTLE SAD TO SEE THEM GO.**

**WE PLAN TO TELL EVERYONE ABOUT YOUR SIDING, BUT FEEL, NO NEED TO BECAUSE,THE HOUSE WILL SPEAK FOR ITSELF. WE HAVE ALREADY HAD PEOPLE TELL US WHAT A DIFFERENCE IT MADE AND WHO DID THE WORK.**

**LET ME CLOSE BY SAYING. WE APPRECIATE YOU AND YOUR STAFF. AGAIN, "THANK YOU" FOR BRIGHTEN UP OUR LIVES.**

**SINCERELY,**

**KEITH AND CONNIE KENNEDY**

Handwritten signatures of Keith and Connie Kennedy in black ink. The signatures are written in a cursive style and are positioned below the typed names.